

**GOLD
STANDARD**

10 STEPS TO A ROCKING

Linked  in

PROFILE

Introduction

LinkedIn is one of the most important tools a sales person should have in their arsenal. With over 225 million members, over 2 million groups and millions of professional oriented searches happening every day, LinkedIn is the most current database of contact you can have.

Your profile is therefore of paramount importance. This is your window to the world and will dictate how your clients and prospective clients will view you. Use this platform to build on your personal brand and not just provide a resume.

You want your clients to see you as a knowledgeable, insightful leader who can bring value to their business and help them through their buying experience. Creating a profile that is client centric ensuring that you are their go-to person.

This guide is the start of your journey into creating the Social Wrap . The changes you will make will bring benefits to your social selling activities.

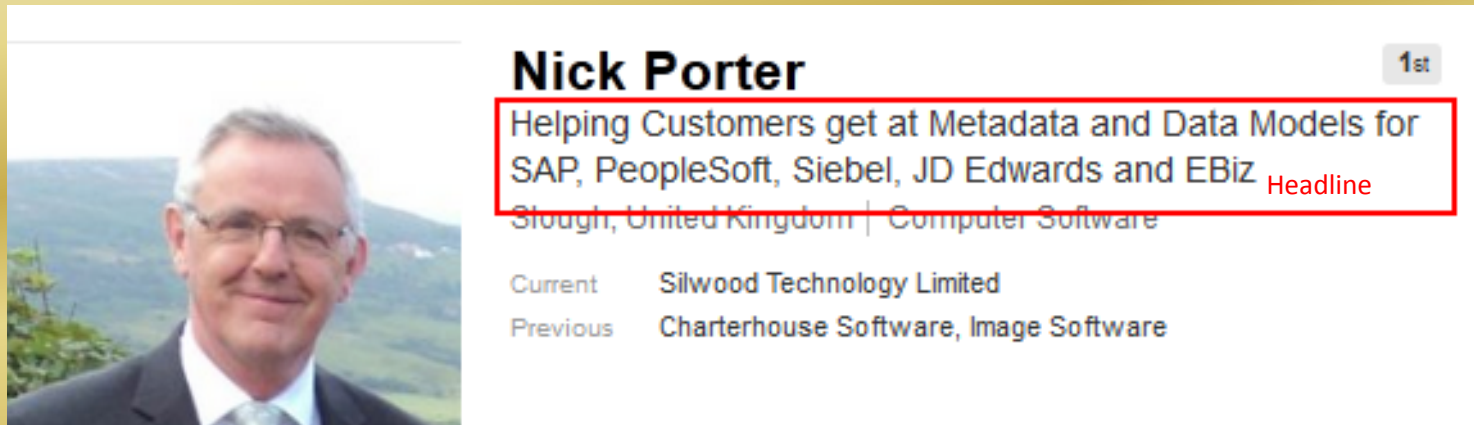
Step 1 - Photo

First impression count and in an instance, as humans, we make judgements. Your profile photo on LinkedIn is an important part of your personal brand. This is your first chance to create that first impression and build trust. Ensure that your photo reflects this professional networking site. Head and shoulder shot, business attire if you can get it done by a professional photographer. Ensure your eyes are visible and in focus. Give a thought to background colours and their emotive connection. ie Blue & White create trust.



Step 2 - Headline

Most people over look the Headline section, with the majority only using it to display their current role (ie Sales Manager). This is a huge mistake. What you don't realise is that your LinkedIn page is similar to the Search Engine Optimisation (SEO) that Google uses. All the words within your profile are searchable by people interested in further information or business challenge.



Nick Porter 1st

Helping Customers get at Metadata and Data Models for SAP, PeopleSoft, Siebel, JD Edwards and EBiz Headline

Slough, United Kingdom | Computer Software

Current Silwood Technology Limited

Previous Charterhouse Software, Image Software

Use the Headline to answer the question what to you do? Beyond the fact you're an "Account Manager" perhaps describe the outcome the viewer could expect. Include searchable keywords that you want to be found for. If your headline is not appealing, you most likely will not get good open rates. Similar to an email subject line.

Step 3 – Personal URL

By default LinkedIn will provide you with a generic auto generated profile URL name. Looking some like uk.linkedin.com/in/yourname/0/954/b63. Not something you would like on your business card is it? It is highly recommended to use your name with your customised URL. For instructions on how to edit your URL, [Click Here](#)

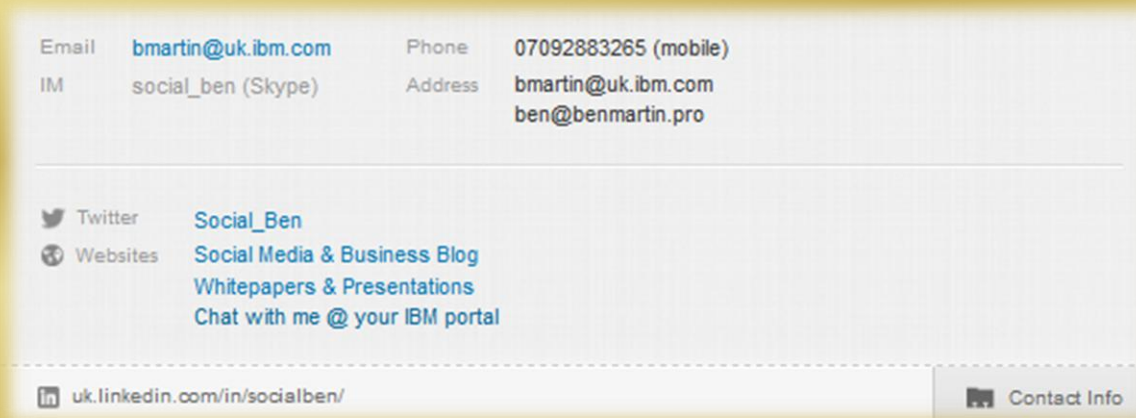


The image shows a screenshot of a LinkedIn profile for Anita Windisman. On the left is a profile picture of a woman with blonde hair. To the right of the picture, the name "Anita Windisman" is displayed in bold, followed by a "1st" badge and a LinkedIn icon. Below the name is the text "Sales Product Consultant at LinkedIn: Helping sales teams grow their business through Social Selling" and "Toronto, Canada Area | Internet". A list of work and education history follows: "Current: LinkedIn", "Previous: One of a Kind Marketing, Worldcolor (formerly Quebecor World Inc.), Medisys Health Group Inc.", and "Education: University of Toronto - Rotman School of Management". At the bottom right, it says "500+ connections". A blue button labeled "Send a message" is visible. At the bottom of the screenshot, the LinkedIn logo and the URL "ca.linkedin.com/in/anitawindisman" are shown.

Step 4 – Contact Info

Make it as easy as possible for someone to CONTACT YOU. You need to supply them with all the possible means of connection that may suit them. This could be social platforms or traditional methods.

Your 1st degree connections will be able to see your contact details, so ensure that all the fields are filled out (email, phone#, Twitter, websites etc. It is wise to note here that whilst your 1st degree can see everything your 2nd or 3rd degree contacts will not have access to view your contact details. For instructions on how to edit your Contact Info – [Click Here](#)



Step 5 - Summary

Who am I and Why am I here? The summary needs to be written to demonstrate the value you will bring to the client. Clients are not interested that you hit all your KPI's, that you're a great closer and sales person. They are interested if you can add value to them, that you can demonstrate how you have helped similar clients. Highlight the outcomes of your work to similar industries. Doing this will help build your credibility.

Remember the words you use in this section will enhance your SEO results. So ensure you include industry key words when creating your summary. A great top tip is to research key words your competition are using and incorporate them into your wording. You have 2000 characters available *hint* use them all

New features on LinkedIn allow you to ability to add multimedia (video, infographics, presentations) all helping you with credibility and your personal proposition. Media samples can be added to Summary, Experience and Education

For more information on how to :

Add multimedia- [Click Here](#)

Edit your summary – [Click Here](#)

Step 6 - Experience

Whilst the summary should be about you and your value. The Experience sections are a great place to highlight your accomplishments in each of your roles. It is also a great place to add more about the company your are working for.

It may be easier to complete step 6 for the roles you have done before completing your summary.

What sounds better? Real life example

Before:

Deployed SAP globally

After:

Successfully deployed SAP to 45 Countries saving the client \$2 million and making them \$15 million

To Do:

- Add more details

Showcase your 1-3 top accomplishments

Step 7 - Activity

Use the status update feature to you “top of mind”. Things to consider sharing – News – Features – Links etc . This is the second most important item of interest to prospective clients after your photo and headline. This is where the client can gauge your value versus the information you are sharing. What valuable insight, news and information does you feed provide. The more interesting and frequent the content the more valuable you appear. For instructions on how to manage your feed – [Click Here](#)



Step 8 - Recommendations

The placement of your recommendations section can vary. If you have no recommendations for your current role, move the section to appear under your summary. If you do have current recommendations you can move the section further down as LinkedIn displays your recommendations clearly under each career role.

Recommendations give potential clients insight into what it would be like to work with you. Client recommendations have a lot more value than say a colleague, but both are great.

Nothing adds credibility better than third party recommendations. Be proactive with them, take the time to send appropriate recommendations as you begin your relationship with a new prospect, but them at ease in the early stages

↳ 7 recommendations, including:



Jenny Worsley

Social Media & SEO specialist @imtech...

Ben was able to deliver a unique range of experience and skills in how to make LinkedIn work for sales and how to harness... [View ↓](#)



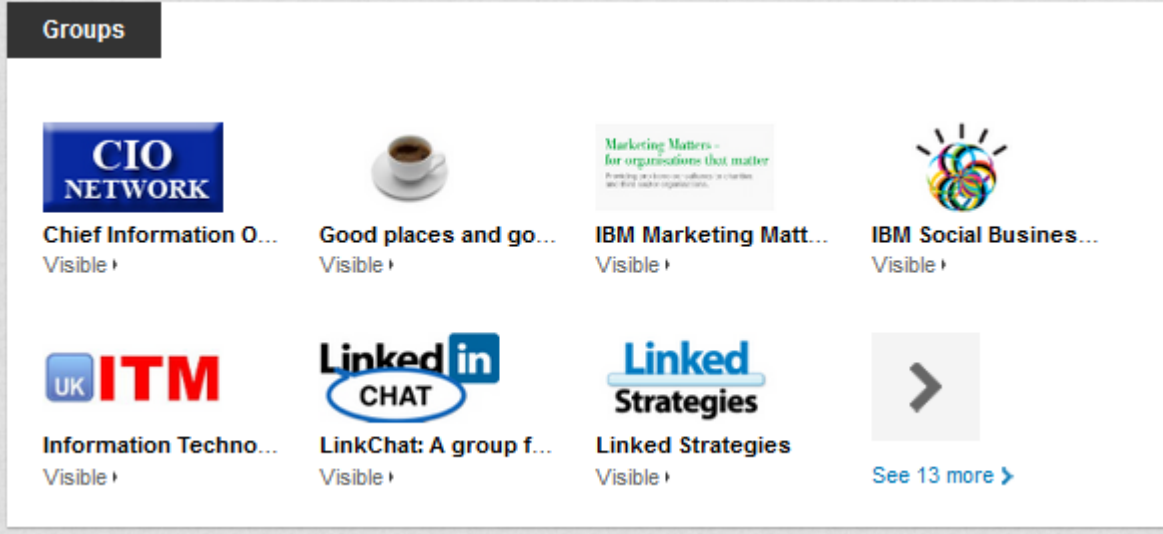
Mark Schaefer

Marketing consultant, college educator a...

I have had the pleasure of observing Ben in a number of capacities and am impressed with his sincere and passionate... [View ↓](#)

Step 9 - Groups

Groups are the lead generating machines for your business development. You can join up to 50 groups at a time. You will dramatically increase your exposure by joining the allotted 50 groups and increase the chances of finding the prospect you need. Also you will be able to send them a free LinkedIn message (via that Group). So think like your buyer, what topics, functions are they going to find interesting. Perhaps you can see on their profiles which groups they are in. Top Tip : Introduce yourself, listen, give and earn the right to influence.



The screenshot displays a grid of LinkedIn groups under the heading "Groups". Each group listing includes a logo, a title, and a "Visible" status with a right-pointing arrow. The groups shown are:

- CIO NETWORK**: Chief Information O... Visible ▶
- Good places and go...**: Visible ▶
- Marketing Matters - for organisations that matter**: IBM Marketing Matt... Visible ▶
- IBM Social Busines...**: Visible ▶
- UK ITM**: Information Techno... Visible ▶
- Linked in CHAT**: LinkChat: A group f... Visible ▶
- Linked Strategies**: Visible ▶
- See 13 more ▶**: A button with a right-pointing arrow.

Step 10 – Skills & Expertise

Skills & Expertise section is a great way to showcase your expertise and ability. Your network has the ability to endorse you for your selected choices. It is advisable to fill in the 30 available slots. This will prevent people from adding additional skills to your profile that you have not pre-approved.

Another interesting feature on the Skills & Expertise page is the feature that shows you the statistics for how often that term is used in searches. A great way of really honing your profile to reflect what others are searching for.

The screenshot displays the LinkedIn Skills & Expertise section. On the left, a list of skills is shown with the number of endorsements for each. In the center, a grid of profile pictures represents the endorser network. On the right, a section titled 'Ben also knows about...' lists related skills with their respective search frequencies.

Skills & Expertise

Most endorsed for...

Endorsements	Skill
76	Social Networking
69	Social Business
60	Social Media
30	Blogging
20	Account Management
17	Leadership
13	Business
12	CRM
12	Lotus Connections
11	Twitter

Ben also knows about...

Searches	Skill
11	Sales Enablement
10	Pre-sales
9	Presenter
9	Community Management
8	LinkedIn
7	Internal Communications
6	Partner Management
5	Social Media Marketing
4	Social Media Best...
4	Social Listening
4	Sales
3	IBM Connections
3	Hootsuite
3	Smarter
3	Managed Services

[See 14+ >](#)